

Cancellation conditions

Registration for any of the services we provide is binding.

Deregistration and cancellations

The following conditions apply in the event of deregistration or cancellation:

Deregistration

If the deregistration is made less than 21 calendar days before the start of the event or in case of a no-show, participants are obliged to pay the full amount. This amount is non-refundable and serves to cover the organisational costs already incurred (e.g. preparation of materials, room organisation).

Cancellation by external organiser

If the cancellation is made less than 21 calendar days before the start of the event, the external organiser is obliged to pay the full costs. These costs are non-refundable and serve to cover the organisational costs already incurred (e.g. preparation of materials, room organisation) as well as any fee costs.

Cancellation by aha! Swiss Allergy Centre

We reserve the right to cancel the event up to 7 calendar days before the start at the latest. This will be done if the number of participants is too low or in the event of circumstances which, from the point of view of aha! Swiss Allergy Centre, do not permit the event to be held.

In such cases, payments already made will be refunded in full or, where requested, transferred to a future event.

Further claims for compensation are excluded.

Thank you for your understanding.

aha! Swiss Allergy Centre

Bern, 24.11.2023



